



Natalia Viridiana García Ortega

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Languages

Spanish: Native

English: Fluent

Portuguese: Intermediate

Skills

Hard Skills

HTML5 | CSS3 | JavaScript | STLC | Postman
Jira | WebDriver – Selenium
Test Cases | Test Scenario | Bug Report
Test Automation Scripts
Element Locators Techniques
TestNG Assertions

Soft Skills

Attention to detail | Communication
Problem Solving | Planning | Teamwork
Customer Service | Productivity & Organization
Adaptability | Creative

Education

Bachelor's degree in Industrial Engineering
Instituto Politecnico Nacional
2013 – 2017, Guanajuato, Mex.

References

Jose Nestor Torres Lopez
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Alexa Michelle Torres Hernandez
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mtorres@cikautxo.com

Profile

Industrial engineer with experience in quality area, with the employment of quality management systems along with the usage and development of features for local software programs. I am seeking a challenging and progressive position as a Software Quality Tester to gain knowledge and experience. I'm eager to learn, proactive, and motivated.

Work Experience

Dec 2022 – Present Freelance Software Tester

TestIO

Testing projects on the **website** like Avon, Swarovski, Longines and Decathlon DE.
Testing on International Hochschule, idealista and Brad's deals **android** and **iOS** applications.
The testing included executing **test cases**, **exploratory testing** and **user stories**.

Feb 2023 – Mar 2023 Agile Methodology Virtual Intern

Cognizant/Forage

Excellent knowledge of the difference between **Waterfall vs Agile** methodologies.
Description of features from the user's point of view. Execution of **User Story**.
Preparation for the project kick-off role assignment and ceremonies in **Scrum**.
Visual representation with **Burndown chart** of how quickly the team is working.
Agile Curve Balls as preparation for the challenges.

Aug 2019 – Mar 2021 Quality Management System Coordinator

COFICAB Group Guanajuato Mexico

Creating and developing the quality **dashboard** and process parameters dashboard.
Coordinating internal and external **audits**, of products and processes, and customer-specific audits.
Auditor leader, and a member of COFICAB relevant teams, such as the **Training Team**.
Participant a scan bar improvement in the production line, a reduction of 70% in mislabeling was achieved.
In charge of overseeing the control of documentation, standards, and **CSR (customer-specific requirements)**.

Aug 2017 – Jun 2019 Quality Management System Engineer

NOVARES Group Guanajuato Mexico

Planned, implemented, and monitored the Quality and Environmental management system.
Coordinated internal, external, and customer audits and leader of the team responsible for defining and assuring measures to address identified non-conformities.
In charge of **control of documents**.
Responded to customers and internal claims through the application of **problem-solving** tools, such as 8D, 5 Why, failure tree analysis, among others. Thus, increasing the plant's classification level from B (80%) to level A (92%) with the automotive customer thanks to the increase in LPA (layered process audits) compliance from 40% to 85%.

May 2017 – Jul 2017 Plant Manager Intern

NOVARES Group Guanajuato Mexico

Responsible for the implementation and monitoring of a daily plant tour, an **Excel macro** for plant **indicators**.
Implemented and managed the **software** Mind Manager, which by storing all the important files and data required for audits of our quality system, the time wasted in searching for documents/data during audits reduced by 30%.
Created a PDCA (Plan-Do-Check-Act) format indicators in standard non-compliance.

Courses

Online Courses

2023

Selenium WebDriver with Java + Frameworks, *Udemy*
In progress
Test Automation, *Udemy*
Postman API Fundamentals Student Expert, *Postman*
Agile Crash Course for Beginners, *Udemy*

2022

Universidad JavaScript – De Cero a Experto JavaScript!, *Udemy*
The Complete Software Testing Bootcamp, *Udemy*
CSS Essential Training, *LinkedIn Learning*
HTML Essential Training, *LinkedIn Learning*

2021

Universidad CSS – Aprende CSS desde Cero hasta Experto!, *Udemy*
Universidad HTML – Aprende HTML desde Cero hasta Experto, *Udemy*
Fundamentos de Redes. Como se realizan las comunicaciones, *Udemy*
Email Writing Communication Skills Bootcamp, *Udemy*
Complete Microsoft OneDrive Course – Mastering OneDrive, *Udemy*

Courses&Trainings

2020

VDA 6.3 Qualification for Process Auditor, *VW Group Academy Mexico*

2019

VDA 6.5 Product Audit, *Centro de capacitación MGC*
Product Safety & Conformity Representative PSCR, *VW Group Academy Mexico*

2018

FMEA, *Training center ARKANSAS STATE UNIVERSITY Campus Querétaro*
ISO 14001:2015 Environmental management systems, *BSI Group*
NISSAN Problem Solving & 8D, *CeDIAM*
BIQS GM Specific Requirements, *CeDIAM*

2017

ISO9001&IATF16949 Auditor training, *MDC*